

Shahid Akhtar

**Conflict Analyst, Mediator, ADR Trainer
Conciliators Without Borders (CWB) Services Inc.
589 Silverthorne Crescent,
Mississauga, Ontario, Canada L5R 1W7
Phone: 416-938-2872
Email:shahidakhtar1@rogers.com**



As an Alternative Dispute Resolution (ADR) practitioner, Shahid Akhtar offers a unique combination of experience, skills and qualifications. He is the founder of Conciliators Without Borders Services Inc., an organization dedicated to education of stakeholders in non-confrontational resolution of disputes and promotion of harassment free work environment. He has developed a unique 7 Step process to resolving costly confrontational conflicts and dealing with complex workplace situations.

Having practiced International Corporate Law, he has worked in an array of capacities. In his roles as ADR Specialist, Mediator and Coordinator of Workplace Harassment Prevention and Human Rights Compliance activities, he implemented programs directed at Conflict Resolution and Training of public and private sector's senior office holders and staff. His previous positions include Senior Advisor for Intergovernmental Programs, Journalist, TV host, Mediator, Conciliator and Human Resources Specialist.

Shahid worked for 18 years in Human Resources of a large public sector organization and has trained more than 10,000 professionals, managers and staff in techniques of minimizing harassment and discrimination, resolving conflicts, providing ADR training, conducting mediations, creating a model workplace, advancing diversity and developing cultural sensitivity in the workplace.

Since co-founding the Canadian Association of Jews and Muslims 22 years ago he has been actively engaged in promoting a Canadian model of understanding and positive communication and bridging the divides between faith and intercultural communities.

Shahid has introduced the 7Cs Compass for dealing with difficult issues, an approach that with proper application ensures to achieve the best possible outcome in personal, business, faith based and workplace conflicts.

He has often appeared in media current affairs programs. Shahid has addressed the Parliament of World Religions and a large European Union Delegation visiting the United Nations about deep-rooted inter-faith conflicts and was the Keynote Speaker at the North American Interfaith Network Conference held in Toronto. Shahid has recently provided ADR trainings to groups of judges, chartered accountants and university academicians and administrative staff. He also offers pro-bono services resolving conflicts in family, business, community and interfaith settings.

Conciliators Without Borders Services Inc.
589 Silverthorne Crescent, Mississauga, Ontario L5R 1W7
Phone: 416-938-2872 E-mail: shahidakhtar1@rogers.com
www.conciliatorswithoutborders.com